

MQIC GUIDELINES, MEASURES and TOOLS SUMMARY - HEDIS 2014 (Reporting year 2013)

		HEDIS				Non-HEDIS					
		Most recent performance (2013 data)				Most recent performance (2013 data)					
Guideline	Gaps in Care	Measure	Comm	Caid	Care	SNP	Measure	Comm	Caid	Care	Comments
ASTHMA											
General Principles for the Diagnosis and Management of Asthma	1. Improper use of spacers and inhaling devices 2. Not using lung volume measurements to monitor 3. Inattention to reversing asthma symptoms										
		1. Use of Appropriate Medications for People with Asthma (ASM)					1. Preventive visit in year (5-64 years old)	92.00%	88.95%		
		a. 5-11 years old	95.70%	88.63%			2. ED visits with a Primary diagnosis of asthma/ 1000 asthma members (5-64 years old)	71.57	222.04		
		HEDIS Natl HMO Avg	96.70%	90.20%							
		c. 12-18 years old	92.62%	84.75%							
		HEDIS Natl HMO Avg	93.10%	86.90%							
		d. 19-50 years old	89.47%	72.97%							
		HEDIS Natl HMO Avg	88.60%	74.46%							
		e. 51-64 years old	93.10%	64.19%							
		HEDIS Natl HMO Avg	92.60%	70.30%							
		c. Total (sum of all the above)	91.89%	80.77%							
		HEDIS Natl HMO Avg	91.60%	84.10%							
Tools:											
NHLBI EPR3:											
• Classifying Asthma Severity and Initiating Therapy											
• Assessing Asthma Control and Adjusting Therapy											
• Stepwise Approach for Managing Asthma Long Term											
Asthma Action Plan (NIH pub 07-5251)											
Asthma Control Plan for Child											
Asthma Guideline Implementation Steps & Tools (GIST)											
How to Use your Asthma Inhaler											
Inhaled Quick Relief and Control Medications (U of M)											
Michigan Asthma Resource Kit (Mark)											
BRONCHITIS											
Management of Uncomplicated Acute Bronchitis in Adults		1. Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	25.77%	26.75%							
		HEDIS Natl HMO Avg	26.10%	26.50%							
	Tools:										
CDC Get Smart, Know When Antibiotics Work											
CHRONIC KIDNEY DISEASE											
Diagnosis and Management of Adults with Chronic Kidney Disease	GFR calculation						1. Percent members in HEDIS Diabetes or HTN populations who had a serum creatinine test (necessary for GFR)	94.76%	94.20%	98.07%	No HEDIS measure
										Consider HEDIS diabetes and HTN populations	
Tools: none											Uneven availability of eGFR thru administrative data

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		Measure	Comm	Caid	Care	SNP	Measure	Comm	Caid		Care
DEEP VENOUS THROMBOSIS											
Outpatient Management of Uncomplicated Deep Venous Thrombosis	1. Pharmacological approaches to outpatient treatment									No HEDIS measure	
Tools: none											
DEPRESSION											
Primary Care Diagnosis and Management of Adults with Depression	1. Pharmacological approaches to treatment	1. Antidepressant Medication Management (AMM)								Consider dropping HEDIS practitioner contacts as proposed for HEDIS 2009, although addressed in guideline [D] (dropped) HEDIS measures for 84 and 180 days, not "9-12" months after acute symptoms resolve [A]	
		a. Effective Acute Phase Treatment	69.25%	55.33%	74.03%						
		HEDIS Natl HMO Avg	64.40%	50.50%	66.80%						
		b. Effective Continuation Treatment	49.95%	37.83%	57.83%						
		HEDIS Natl HMO Avg	47.40%	35.20%	53.30%						
Tools: Edinburgh Postnatal Depression Scale (EPDS) (UCSF) Patient Health Questionnaire (PHQ-9) for Depression											
DIABETES											
Management of Diabetes Mellitus		1. Comprehensive Diabetes Care (CDC)					1. Statin therapy for persons with Diabetes (one rx filled during the measurement year)	58.48%	58.78%	69.95%	Disease burden measures Retired 2011 1. Acute Myocardial Infarction (AMI) 2. Cerebrovascular Accident (CVA) 3. Amputations 4. Dialysis Statin therapy: measurement per specs provided by BCBSM Do not measure ACE/ARB for diabetic members with HTN or albuminuria Do not measure anti-platelet therapy (low-dose aspirin) Do not measure serum creatinine or calculated GFR Measure only LDL-C, not fasting lipid profile
		a. HbA1c Testing	92.32%	85.57%	94.77%		Disease Burden measures retired 2011				
		HEDIS Natl HMO Avg	89.90%	83.80%	92.30%		(2007 Performance)				
		b. HbA1c Poor Control (>9.0%)	26.59%	37.06%	18.13%		a. Acute MI	6.33%	13.01%	20.45%	
		HEDIS Natl HMO Avg	30.50%	45.60%	25.30%		b. CVA	6.15%	21.01%	9.90%	
		c. HbA1c Control (<8.0%)	60.97%	54.07%	70.98%		c. Amputations	1.49%	5.86%	3.51%	
		HEDIS Natl HMO Avg	58.90%	45.50%	65.50%		d. Dialysis	6.61%	21.10%	14.38%	
		d. HbA1c Good control (<7.0%)	41.01%	42.10%							
		HEDIS Natl HMO Avg	39.80%	34.40%							
		e. Eye exam, retinal, performed	59.80%	63.62%	74.76%						
		HEDIS Natl HMO Avg	55.70%	53.60%	68.50%						
		f. LDL-C screening	86.65%	79.24%	91.06%						
		HEDIS Natl HMO Avg	84.90%	76.00%	88.90%						
		g. LDL-C control (<100 mg/dL)	47.93%	41.38%	61.34%						
		HEDIS Natl HMO Avg	46.70%	33.90%	53.80%						
h. Med. Attention for nephropathy	88.11%	71.24%	93.17%								
HEDIS Natl HMO Avg	84.50%	79.00%	91.10%								
i. Blood pressure control (<140/90mmHg)	64.33%	63.78%	67.53%								
HEDIS Natl HMO Avg	65.00%	60.40%	65.60%								
j. Blood pressure control (<140/80mmHg)	40.20%	41.48%	52.02%								
HEDIS Natl HMO Avg	43.00%	39.20%	50.20%								
Tools: American Diabetes Association Super Foods for Diabetics Diabetes Checklist (PDF) Good Health Club Physician GLs: Prev. & Treatment of Ped Obesity & Diabetes The Impact of Diabetes in Michigan: The Diabetes Burden Report and the MI Diabetes Action Plan 2011-2014											

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HEART											
Adults with Systolic Heart Failure	1. Underuse ACE & ARBs 2. Treatment for special populations (e.g. African-Americans) 3. Electrolyte monitoring 4. Admission and re-admission avoidance										No HEDIS measure Consider specifications based on BCBSM PGIP
Tools: none											
Screening and Management of Hypercholesterolemia	1. Pharmacological management with statin therapy	1. Cholesterol Management for Patients with Cardiovascular Conditions (CMC)					1. Statin therapy for persons with Cardiovascular Conditions (one rx filled during the measurement year)	78.14%	73.53%	80.81%	HEDIS includes post-event (1/1-11/1) and IVD members (measurement year or year prior) HEDIS is ages 18-75; guideline is 18+ HEDIS is screening for LDL-C only Statin therapy: measurement per specs provided by BCBSM
		a. LDL-C screening	88.00%	83.87%	89.85%						
		HEDIS Natl HMO Avg	86.70%	81.10%	89.60%						
		b. LDL-C control (<100mg/dL)	58.35%	47.98%	62.02%						
		HEDIS Natl HMO Avg	57.50%	40.50%	58.60%						
Tools:											
ATP III Cholesterol Mgt Implementation Tool for Palm OS											
ATP III Guidelines At-A-Glance Quick Desk Reference											
NHLBI Assessment Tool - Estimating your 10-year risk of having a heart attack											
Medical Management of Adults with Hypertension	1. Pharmacological approaches to treatment	1. Controlling High Blood Pressure (CBP) (<140/90 mm Hg)	64.49%	62.78%	69.97%		1. Percent members (adult) with any diagnosis of HTN	13.75%	15.87%	44.52%	HEDIS is 18-85; guideline is 18+ HEDIS denominator includes (only) members with dx of HTN during first 6 months of the measurement year
		HEDIS Natl HMO Avg	64.40%	56.50%	65.50%						
Tools:											
Essential Guide to HTN: Accurate Blood Pressure Readings (AMA)											
DASH Diet											
Hypertension Encounter Form (AAFP)											
Michigan Hypertension Core Curriculum											
Reference card from the 7th Report of the Joint Natl. Conf. on Prevention, Detection, Evaluation, and Treatment of HBP (JNC 7)											
LOW BACK PAIN											
Management of Acute Low Back Pain		1. Use of Imaging Studies for Low Back Pain (LBP)	73.46%	76.12%							
		HEDIS Natl HMO Avg	75.20%	75.50%							
Tools: none											
OSTEOARTHRITIS											
Medical Management of Adults with Osteoarthritis	1. Pharmacological approaches to treatment										HEDIS measure is for DMARD for RA
Tools: none											
OSTEOPOROSIS											
Management and Prevention of Osteoporosis		1. Osteoporosis Management in Women Who Had a Fracture (OMW)			42.28%						HEDIS measures not sufficient - Medicare and women only - Following fracture, not preventive - Osteoporosis testing - from Health Outcomes Survey
		HEDIS Natl HMO Avg			29.20%						
Tools:											
FRAX (WHO Fracture Risk Assessment Tool)											

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OVERWEIGHT/OBESITY											
Management of Overweight and Obesity in the Adult	1. Non-surgical interventions for weight loss and weight management	1. Adult BMI Assessment (ABA)	85.68%	86.17%	93.70%						
		HEDIS Natl HMO Avg	75.70%	75.90%	89.60%						
		Tools:									
		CDC Adult BMI Calculator ages 20 and up									
		Communication GLs to Promote Health Behavior Change (PDF) (Permanente Medical Group)									
		MI Steps Up Healthy People (comprehensive patient and physician materials)									
		NHLBI Adult BMI Online Calculator and downloadable apps and charts									
		NHLBI Obesity Education Initiative Slide Sets : Portion Distortion and Adult Clinical Practice Guidelines									
Prevention and Identification of Childhood Overweight and Obesity		1. Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)									
Treatment of Childhood Overweight and Obesity		a. BMI Assessment ages 3-11	73.39%	68.35%							
		HEDIS Natl HMO Avg	n/a	n/a							
		b. BMI Assessment ages 12-17	75.82%	73.06%							
		HEDIS Natl HMO Avg	n/a	n/a							
		c. BMI Assessment all ages 3-17	75.92%	69.98%							
		HEDIS Natl HMO Avg	57.70%	56.90%							
		d. Nutrition Counseling 3-11	70.39%	67.23%							
		HEDIS Natl HMO Avg	n/a	n/a							
		e. Nutrition Counseling 12-17	64.10%	63.77%							
		HEDIS Natl HMO Avg	n/a	n/a							
		f. Nutrition Counseling all ages 3-17	67.40%	65.97%							
		HEDIS Natl HMO Avg	56.70%	58.70%							
		g. Counseling for Phys. Activity 3-11	60.83%	51.66%							
		HEDIS Natl HMO Avg	n/a	n/a							
		h. Counseling for Phys. Activity 12-17	64.64%	59.69%							
		HEDIS Natl HMO Avg	n/a	n/a							
		i. Couns. for Phys. Activity Total All years	62.52%	54.45%							
	HEDIS Natl HMO Avg	53.60%	50.50%								
		Tools:									
		AAP Rx for Healthy Active Living									
		AAP White House Obesity Initiative									
		CDC BMI Calculator for Children and Teens 2-20 years									
		CDC BMI for age and other clinical growth charts for Children & Adolescents									
		Communication GLs to Promote Health Behavior Change (PDF) (Permanente Medical Group)									
		Good Health Club Physician GLs: Prev. & Treatment of Ped Obesity & Diabetes									
		MI Steps Up Healthy People (comprehensive patient and physician materials)									
		NHLBI Obesity Education Initiative: Portion Distortion and Adult Clinical Guidelines Slide Sets									

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PHARYNGITIS											
Acute Pharyngitis in Children 2-18 years	1. Inappropriate use of antibiotics	1. Appropriate testing for children with pharyngitis (CWP)	77.92%	58.92%							
		HEDIS Natl HMO Avg	80.70%	66.50%							
		Tools: CDC Get Smart, Know When Antibiotics Work. Pharyngitis: Treat Only Proven Group A Strep									
PREGNANCY PREVENTION											
Prevention of Unintended Pregnancy in Adults 18 Years and Older	1. Interventions to decrease risk of unintended pregnancy										No HEDIS measure No meaningful measures from administrative data
		Tools: Preventing Unintended Pregnancy in Adults Provider Toolkit (mi.gov) Patient Fact Sheets (mi.gov)									
Prevention of Pregnancy in Adolescents 12-17 years	1. Interventions to decrease risk of unintended pregnancy in adolescents										
		Tools: MDCH Teen Pregnancy Prevention Initiative Provider Tool for Dialogue									
PRENATAL AND POSTPARTUM CARE											
Routine Prenatal and Postnatal Care		1. Prenatal and Postpartum Care (PPC)									HEDIS frequency of on-going prenatal care is Medicaid only. Differences exist among health plans in the use of hybrid method, or report based on administrative data only, thereby foregoing "lift" and reporting lower rates.
		a. Prenatal: % deliveries that received a prenatal care visit in 1st trimester or within 42 days after enrollment	88.79%	88.05%							
		HEDIS Natl HMO Avg	90.90%	81.90%							
		b. Postpartum: % deliveries that had postpartum visit on or between 21-56 days after delivery	80.13%	69.80%							
		HEDIS Natl HMO Avg	80.70%	61.30%							
Tools: Preconception Screening & Counseling Checklist (March of Dimes)											

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Guideline	Gaps in Care	Measure	Comm	Caid	Care	SNP	Measure	Comm	Caid	Care	Comments	
PREVENTIVE SERVICES												
ADULTS												
Adult Preventive Services (Ages 18-49)		1. Colorectal Cancer Screening (COL)	71.52%		76.62%						Consider HEDIS Adults' Access to Preventive/Ambulatory Health Services ISSUES: - Specs differ regarding frequency of preventive services Commercial every three years Medicare/Medicaid annually - Age stratifications at 20-44, 45-64, 65+ Change for colorectal cancer screening for 2010: Age range and dropped DCBE from numerator criteria	
		HEDIS Natl HMO Avg	63.30%		64.30%							
		2. Breast Cancer Screening (BCS) (2014 ages 50-74)	80.74%	63.48%	82.62%							
		HEDIS Natl HMO Avg	74.30%	57.90%	71.30%							
		3. Cervical Cancer Screening (CCS)										
		HEDIS Natl HMO Avg	n/a	n/a								
		4. Chlamydia Screening in Women (21-24) (CHL)	54.11%	70.75%								
		HEDIS Natl HMO Avg	50.30%	61.60%								
		5. Flu Vaccinations for Adults ages 18-64 (CAHPS) (FVA)	50.26%	41.61%								
		HEDIS Natl HMO Avg	50.30%	n/a								
Adult Preventive Services (Age ≥ 50)		6. Flu Vaccinations for Older Adults 65+ (CAHPS) (FVO) [Medicare only]			76.45%							
		HEDIS Natl HMO Avg			n/a							
		7. Pneumonia Vaccination Status for Older Adults 65+ (CAHPS) (PNU) [Medicare only]			75.81%							
		HEDIS Natl HMO Avg			n/a							
		8. Aspirin Use	46.11%									
		HEDIS Natl HMO Avg	46.50%	n/a								
		a. Discussing Aspirin Risks and Benefits	50.85%	44.30%								
		HEDIS Natl HMO Avg	n/a	n/a								
		Tools: none										
		Advance Care Planning										
Tools: none												

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Guideline	Gaps in Care	Measure	Comm	Caid	Care	SNP	Measure	Comm	Caid	Care	Comments	
ADOLESCENTS AND CHILDREN												
Adolescent Health Risk Behavior Assessment												
		Tools:										
		Bright Futures Guidelines for Health Supervision										
		Rapid Assessment for Adolescent Preventive Services (RAAPS)										
Routine Preventive Services for Children and Adolescents (Ages 2-21)	1. Parent/Child education and counseling 2. Vaccinations	1. Well-Child visits in the 3rd, 4th, 5th and 6th years of life (W34)	77.39%	78.25%								HEDIS Well-Child visits 3-6 omits 2-year olds. Consider HEDIS Children's and Adolescent's access to primary care providers. NOTES: Annual visits for ages 25 months to 6 years (no stratification break at 3 years). HEDIS includes up to age 19 - no stratification break at 18. ALSO, guideline does not indicate ANNUAL visits.
		HEDIS Natl HMO Avg	74.30%	71.50%								
		2. Adolescent Well-Care visits (AWC)	46.90%	58.49%								
		HEDIS Natl HMO Avg	44.50%	50.00%								
		3. Chlamydia screening in Women 16-20 years of age (CHL)	48.03%	61.85%								
		HEDIS Natl HMO Avg	41.40%	51.30%								
		4. Immunizations for Adolescents (IMA)										
		a. Meningococcal	91.31%	91.21%								
		HEDIS Natl HMO Avg	69.50%	71.90%								
		b. Tdap/Td	93.00%	90.57%								
		HEDIS Natl HMO Avg	81.50%	83.60%								
		c. Combo 1	90.37%	88.27%								
		HEDIS Natl HMO Avg	67.50%	70.20%								
		5. HPV Vaccine for Female Adolescents	13.97%	23.15%								
		HEDIS Natl HMO Avg	14.20%	19.80%								
		Tools:										
		Alliance for Immunization in Michigan Toolkit										
		CDC Vaccines and Immunizations: Parents, What You Need to Know										
		CDC Video: Put Your Hands Together (proper handwashing)										
		EPSDT Physician Toolkit inc. HME forms 0-20 years										

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		Measure	Most recent performance (2013 data)			Measure	Most recent performance (2013 data)							
			Comm	Caid	Care	SNP		Comm	Caid	Care				
Routine Preventive Services for Infants and Children (Birth-24 months)	1. Parental education and counseling 2. Vaccinations	1. Childhood Immunization Status (CIS)												
		a. DTaP/DT	88.55%	83.32%										
			HEDIS Natl HMO Avg	86.70%	79.00%									
		b. IPV	93.87%	93.42%										
			HEDIS Natl HMO Avg	92.20%	90.00%									
		c. MMR	90.93%	92.61%										
			HEDIS Natl HMO Avg	91.50%	90.50%									
		d. Hib	94.59%	92.72%										
			HEDIS Natl HMO Avg	93.50%	90.70%									
		e. HepB	91.44%	93.71%										
			HEDIS Natl HMO Avg	88.10%	88.60%									
		f. VZV	91.23%	92.15%										
			HEDIS Natl HMO Avg	91.50%	90.20%									
		g. Pneumococcal	87.31%	82.26%										
			HEDIS Natl HMO Avg	87.00%	79.20%									
		h. HepA	78.21%	82.86%										
			HEDIS Natl HMO Avg	82.50%	81.90%									
		i. Rotavirus	77.66%	69.33%										
			HEDIS Natl HMO Avg	79.90%	67.70%									
		j. Influenza	56.40%	46.33%										
			HEDIS Natl HMO Avg	65.30%	50.00%									
		k. Combo 2	82.09%	80.79%										
			HEDIS Natl HMO Avg	78.80%	74.00%									
		l. Combo 3	79.06%	76.72%										
			HEDIS Natl HMO Avg	76.60%	70.80%									
		s. Combo 10	42.96%	33.90%										
			HEDIS Natl HMO Avg	49.30%	34.70%									
		2. Well-Child visits in the first 15 months of life 6+visits (W15)	82.66%	72.43%										
			HEDIS Natl HMO Avg	79.00%	61.60%									
		3. Lead Screening in Children (LSC) [Medicaid only]		80.00%										
			HEDIS Natl HMO Avg		66.50%									
Tools:														
Alliance for Immunization in Michigan Toolkit														
CDC Vaccines and Immunizations: Parents, What You Need to Know														
CDC Video: Put Your Hands Together (proper handwashing)														
EPSDT Physician Toolkit inc. HME forms 0-20 years														
WHO Child Growth Charts (Birth to 24 months)														

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SEDATION USE, OFFICE											
In Office Use of Sedation											
		Tools: none									
SUBSTANCE USE											
Screening, Diagnosis and Referral for Substance Use Disorders	1. Assessment and identification of substance use disorders	1. Initiation and Engagement of Alcohol and Other Drug Dependence Treatment (IET)									Guideline addresses referral consideration [D], but does not specify 14-day timeframe. Addresses "appropriate" follow-up, not 2 visits.
		a. Initiation of AOD treatment	35.24%		42.99%						
		HEDIS Natl HMO Avg	37.60%		38.20%						
		b. Engagement of AOD treatment	12.29%		4.24%						
		HEDIS Natl HMO Avg	13.70%		10.60%						
		Tools: CAGE & CAGE-AID Questionnaires DAST (Drug Abuse Screening Test)									
TOBACCO USE											
Tobacco Control	1. Identification of tobacco use and exposure 2. Interventions to decrease tobacco use	1. Medical Assistance with Smoking Cessation (MSC) NOTE: Adult CAHPS - 18+					1. Percent Current Smokers (calculated in Quality Compass) - Age 18+	14.80%	37.57%	10.85%	Guideline: Age 12+ Project to total number of current adult smokers (18+) based on % current smokers and number of adults 18+ (available in HEDIS)
		a. Advising Smokers to Quit	81.36%	80.15%							
		HEDIS Natl HMO Avg	77.30%	75.80%							
		b. Discussing Smoking Cessation Medications	58.52%	53.64%							
		HEDIS Natl HMO Avg	51.70%	46.60%							
c. Discussion Smoking Cessation Strategies	45.81%	46.39%									
		Tools: Guide Your Patients to a Smoke-Free Future (PDF) (Canada) MI Steps Up "Don't Smoke" (comprehensive patient and physician materials) MI Cancer Consortium Tobacco Cessation Provider Toolkit MI Insurers Tobacco Cessation Benefits									

Other Tools:

Michigan Department of Community Health - Reporting Requirements and Wellness 4x4 Plan
Michigan Care Improvement Registry
Reportable Diseases in Michigan
Requirements for Reporting Abuse and Neglect
Michigan Health and Wellness 4x4 Plan
Disease Management Program Information for MQIC Health Plans

No measure or no data	
Guideline does not apply	
Outperformed 2014 HEDIS Natl Average	
Underperformed 2014 HEDIS Natl Average	
2014 HEDIS Natl Avg not avail	n/a

MQIC results (previous year comparison)
Decline from last result
Increase from last result
Not previously reported no comparison
Not reported on MQIC Annual report